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Navient provides insights in response to Consumer Financial Protection Bureau request on student loan servicing

Navient, the nation's leading loan management, servicing and asset recovery company, provided insights from more than 40 years of helping student loan borrowers succeed in its response to the Consumer Financial Protection Bureau Request for Information on student loan servicing. Navient made recommendations to enhance the student loan program and provided detailed information on payment processing, credit bureau reporting, and other servicing topics.

See Navient's [response](#).

About Navient

As the nation's leading loan management, servicing and asset recovery company, Navient (Nasdaq: NAVI) helps customers navigate the path to financial success. Servicing more than \$300 billion in student loans, the company supports the educational and economic achievements of more than 12 million Americans. A growing number of government and higher education clients rely on Navient for proven solutions to meet their financial goals. Learn more at navient.com. Navient began trading on Nasdaq as an independent company on May 1, 2014.

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