

August 19, 2016

## Mason employee Holly Harris receives Navient's Solutions Navigator Award

MASON, Ohio, Aug. 19, 2016 (GLOBE NEWSWIRE) -- Holly Harris, a client services representative for Navient, received the company's Solutions Navigator Award for consistently demonstrating customer-centricity and going above and beyond her normal call of duty when interacting with customers.

A photo accompanying this announcement is available at <a href="http://www.globenewswire.com/NewsRoom/AttachmentNg/2af22cf0-1227-49fe-bac5-0ff71deab83f">http://www.globenewswire.com/NewsRoom/AttachmentNg/2af22cf0-1227-49fe-bac5-0ff71deab83f</a>

John Kane, group president of asset recovery and business services for Navient, presented Harris with the quarterly award, which recognizes one employee who demonstrates one or more of Navient's core values: Customer-centricity, proactivity, leadership, stability and integrity.

"The most rewarding part of my job is serving my clients and receiving their sincere gratitude for my service," said Harris after receiving the award.

Harris, who has been with the company for 12 years, regularly connects with customers to answer questions or fix any issues they might have.



Holly Harris receives Navient's quarterly Solutions Navigator Award for always putting the customer first in the workplace.

"Holly's work ethic and determination to provide best-in-class services is unparalleled," said Brian Hill, vice president, Navient, who nominated Harris for the award. "Her commitment to always meeting the needs of our customers is greatly appreciated."

Navient is the nation's leading loan management, servicing and asset recovery company, with subsidiaries including Mason-based General Revenue Corporation.

Connect with @Navient on Facebook, Twitter and LinkedIn.

## **About Navient**

As the nation's leading loan management, servicing and asset recovery company, Navient (Nasdaq:NAVI) helps customers navigate the path to financial success. Servicing more than \$300 billion in student loans, the company supports the educational and economic achievements of more than 12 million Americans. A growing number of public and private sector clients rely on Navient for proven solutions to meet their financial goals. Learn more at navient.com.

Contact:

Nick LaMastra, 302-283-2964, nicholas.lamastra@navient.com