

Luis Alberto Sánchez Ruiz receives Navient's quarterly Navigator Leadership Award

March 9, 2017

GUAYNABO, Puerto Rico, March, 9, 2017 —Luis Alberto Sánchez Ruiz, vice president of toll operations for Navient subsidiary Gila, has received the company's quarterly Navigator Leadership Award.

Presented by President and CEO Jack Remondi at a ceremony at the company's headquarters in Wilmington, Del., the award is given to one company leader who demonstrates excellence in business, people, results and personal leadership.



From left: Luis Alberto Sánchez Ruiz receives Navient's Navigator Leadership Award from President and CEO Jack Remondi.

Sánchez, who has been with Navient for two years, is the first Navigator Leadership Award winner from Gila since its acquisition in February 2015. Sánchez was nominated by two of his colleagues for exemplifying Navient's values and leadership competencies.

When asked for advice to give to rising leaders, Sánchez stressed the importance of personal growth in the workplace.

"It is important for emerging leaders to engage, tackle new challenges and mentor staff," Sánchez said. "Stepping outside of your comfort zone is the best way to achieve your maximum potential."

Sánchez is responsible for managing the electronic toll collection program and customer service for the Puerto Rico Highways and Transportation Authority contract, which has about 3 million account subscribers and nearly 20 million toll transactions per month.

Sánchez was instrumental in the successful implementation of a number of programs that have resulted in significant operational improvements, enhanced customer service, and cost savings for clients.

An avid cyclist, Sánchez rides an average of 100 miles per week on his road bike and is currently training for a 70.3-mile triathlon. He resides in San Juan, Puerto Rico.

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Contact:

Media: Nick LaMastra, 302-283-2964, nicholas.lamastra@navient.com