

Hoosiers recognized by local company for leadership in the workplace

October 31, 2017

FISHERS, Ind., Oct. 31, 2017 (GLOBE NEWSWIRE) -- Indiana employees Kevin Campbell and David Demaree have earned Navient's quarterly awards recognizing leadership and a commitment to company principles. The two awards recognize employees who demonstrate one or more of Navient's core values: customer-centricity, proactivity, leadership, stability, integrity and innovation.

A photo accompanying this announcement is available at <http://www.globenewswire.com/NewsRoom/AttachmentNg/8bbcd2fd-cce5-453b-8599-0b27264e3d1b>

 [Hoosiers receive Navient's Navigator Awards](#)

As vice president and president of Navient subsidiary Student Assistance Corporation, Campbell received the Navigator Leadership Award for identifying operational improvements and exemplifying the Navient value of leadership. A 10-year veteran employee, Campbell oversees the Customer Resolution Services team, which helps student loan borrowers every day by providing information and resources they need to successfully manage their loans.

Campbell was tasked with leading an initiative that helps customers overcome default and successfully enroll in payment plans tied to income. Campbell managed the team that successfully started the program ahead of deadline and implemented operational improvements to continue to enhance after launch.

"Kevin is well respected among Navient's leadership, his peers and his direct reports," said Jack Remondi, president and CEO, Navient, who presented Campbell with the award. "Kevin's time with Navient has provided him with the experience to provide expert guidance to his team and he sets the example for focusing on what is right for our customers and for Navient."

Kevin Campbell and David Demaree receive Navient's quarterly Navigator Awards, presented by Jack Remondi, president and CEO, and Jeff Whorley, group president, asset management and servicing. From left: Jack Remondi, David Demaree, Kevin Campbell, Jeff Whorley.

Demaree, a servicing specialist, received the Solutions Navigator Award for demonstrating outstanding customer-centricity. Demaree joined the company just six months ago, bringing 30 years of customer service experience. He regularly connects with clients to answer questions or resolve any issues they may have.

Recently, Demaree assisted a customer going through an especially difficult time. He walked her through paperwork step-by-step and went above and beyond the call of duty by offering words of encouragement that she said inspired her. The customer expressed her sincere thanks by [sharing her experience](#) on social media shortly after their interaction.

"David used his extensive customer service experience and knew when to properly empathize and connect with the customer on a deeper level," said Jeff Whorley, group president, asset management and servicing, who presented Demaree with the award. "This resulted in an extraordinary phone call and we thank David for his service. We are proud to have him on Team Navient."

Connect with @Navient on [Facebook](#), [Twitter](#), [LinkedIn](#) and [Medium](#).

About Navient

Navient (Nasdaq:NAVI) is a leading provider of asset management and business processing solutions for education, healthcare, and government clients at the federal, state, and local levels. The company helps its clients and millions of Americans achieve financial success through services and support. Headquartered in Wilmington, Delaware, Navient employs team members in western New York, northeastern Pennsylvania, Indiana, Tennessee, Texas, Virginia, Wisconsin and other locations. Learn more at navient.com.

Nick LaMastra, 302-283-2964, nicholas.lamastra@navient.com

NAVICP

Source: Navient Corporation