



## Navient honors information security employees with company leadership awards

May 8, 2018

WILMINGTON, Del., May 08, 2018 (GLOBE NEWSWIRE) -- Navient employees Michelle Jakes and Michael Castagna are recipients of the company's Solutions Navigator Award and Navigator Leadership Award. Jakes and Castagna were recognized for their work on Navient's information security teams.

### [Navient CEO presents employees with company awards](#)

Navient CEO Jack Remondi presented employees Michael Castagna and Michelle Jakes with company awards. Pictured from left to right: Michael Castagna, Pat Lawicki, Jack Remondi, Michelle Jakes and Misty Boren.

Each quarter, Navient recognizes an employee and a senior leader. The Solutions Navigator Award recognizes an employee for excellence within and beyond expected job duties. The Navigator Leadership Award recognizes a company leader who exemplifies extraordinary commitment to Navient's leadership competencies and to the company's mission and values.

Jakes received the Solutions Navigator Award for the superior support she provided to the Customer Resolution Services and Customer Care Center teams as they were being cross-trained. She played a critical role in the merger's success by providing both teams with the necessary system access and educating them on it.

When asked what advice she would give to employees to help them live [The Navient Way](#), Jakes shared the importance of helping others.

"We all have rough moments in life, but keep in mind we all have a job to do and when someone needs help, help them as you would want to be helped," said Jakes, security analyst, Navient.

Castagna received the Navigator Leadership Award for his development of a multi-year strategic roadmap that assists Navient in addressing potential cyber threats.

"In leading the Information Security Program, my team and I contributed by protecting our company, customers, and shareholders from cyber security risks," said Castagna, vice president and chief information security officer, Navient. "As a financial institution, Navient's ability to provide customer-friendly, efficient and secure transactions is paramount."

To honor Castagna and his efforts, the Navient Foundation, the company-sponsored philanthropic fund, made a contribution to the [Wounded Warrior Project](#). The nonprofit honors and empowers wounded veterans and their families.

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### **About Navient**

Navient (Nasdaq:NAVI) is a leading provider of asset management and business processing solutions for education, health care and government clients at the federal, state and local levels. The company helps its clients and millions of Americans achieve financial success through services and support. Headquartered in Wilmington, Delaware, Navient also employs team members in western New York, northeastern Pennsylvania, Indiana, Tennessee, Texas, Virginia, Wisconsin, California and other locations. Learn more at [navient.com](#).

A photo accompanying this announcement is available at <http://resource.globenewswire.com/Resource/Download/56ea3e6e-a343-4506-82ad-b7018fc11330>

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Source: Navient Corporation